

Sorenson VRS realizes that if the FCC implements a speed of answer requirement then all VRS providers will need to take more interpreters away from other community interpreting jobs and they will need to limit the amount of VRS customers that they service. This will negatively impact the entire deaf community. However, by supporting the waiver for the speed of answer you are encouraging VRS providers to enable all deaf customers to have access to video relay services and you are also encouraging the long-term goals for developing high caliber interpreters for this industry.

Thank you for your time.